

283329

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, March 14, 2019, 2:58 PM
To: ja.
Subject: Letter of Protest/Comments - Docket No. 2018-319-E - Application of Duke Energy Carolinas, LLC for Adjustments in Electric Rate Schedules and Tariffs and Request for an Accounting Order

Dear Ms. Matthews,

This is to acknowledge receipt of your Letter of Protest/Comments forwarded to the Public Service Commission of South Carolina by the South Carolina Office of Regulatory Staff. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-319-E - Application of Duke Energy Carolinas, LLC for Adjustments in Electric Rate Schedules and Tariffs and Request for an Accounting Order

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-319-E - Application of Duke Energy Carolinas, LLC for Adjustments in Electric Rate Schedules and Tariffs and Request for an Accounting Order - <https://dms.psc.sc.gov/Web/Dockets/Detail/116872>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 Public Service Commission of South Carolina
 803-896-5133

Sign up for Meeting Agenda Alerts: Text [PSCAGENDAS](https://psc.sc.gov/MeetingAgendaAlerts) to [39492](https://psc.sc.gov/MeetingAgendaAlerts)

Campbell, Chad

Subject: FW: Consumer Complaint/Inquiry Form

-----Original Message-----

From: noreply@noreply.sc.gov [mailto:noreply@noreply.sc.gov]
 Sent: Wednesday, March 13, 2019 7:56 AM
 To: _RegStaff - Complaints Distribution Group <complaints@ors.sc.gov>
 Subject: Consumer Complaint/Inquiry Form

A Utility Consumer Complaint/Inquiry Form has been submitted.

To view the submission, go to:

<https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fappengine.egov.com%2Fsubmissions&data=01%7C01%7Ccccampbell%40ors.sc.gov%7C21aa73a914ae45242b6808d6a7aada46%7Ce9f8d01480d84f27b0d6c3d6c085fcdd%7C1&data=%2BfRL2bO5loll2j9HIdmZU11YsFko9Fmb58ntiSyUzwU%3D&reserved=0>

Complainant Information:

First Name: Alice
 Last Name: Matthews
 Address Line 1: _____
 Address Line 2: _____
 City: Greer
 State: SC
 Zip Code: 29650
 Phone Number: _____
 Email Address: _____

RECEIVED

MAR 13 2019

**PSC SC
 MAIL / DMS**

Complaint Information:

What utility/company is your complaint regarding? Duke Energy

What is your account number? _____

Are you an authorized contact person for the account? [Y/N]

Outline complaint: I am against the proposed increase rates and charges. The proposal is to increase the residential basic facilities charge and would be burden to those on a fixed income and lower income!

Outline results in making this complaint: Deny request for residential basic facilities charge increase. Allow increase in rate for electricity used